You can access the Abeo-Bolla playroom by following the staff's instructions.

On Wednesdays, we have Pet Therapy!

If you like, you can play with our dogs - either in your room or in the AbeoBolla indoor play-room - accompanied by a trainer.



AND WHEN WILL I BE DISCHARGED?

At the time of discharge, you will be given documentation to hand to your child's primary care physician, setting out instructions about any necessary treatments or subsequent check-ups.
You may request a medical certificate for work purposes covering the full duration of the hospital stay. Please ensure that you retrieve all of your personal documents and any items you might have entrusted to the staff.

The associations that help us improve your hospital stay are:

- ABIO - Focuses on entertaining children and, for short periods, stepping in for a parent who needs to go away.
- ABEO - Focuses on providing entertainment in the waiting areas of outpatient clinics, the Emergency Department, and the "AbeoBolla" playroom.

The Paediatrics Department can assist children and adolescents - from 30 days of age up to 18 years old - who require hospitalisation, regardless of whether of the nature of their medical or surgical condition. Our department subscribes to the "Charter of the Rights of Children in Hospital."

Paediatrics Unit, Mantua Hospital
Block A, 1st Floor Department –
Ward telephone number 0376 201454

LA LUCCIOLA

Information for parents and children



Sistema Socio Sanitario
Carlo Poma
Regione Lombardia
ASST Mantova

Dear parents,
As we welcome you to our ward, our healthcare staff would like to provide you with some information on the hospital stay. We are committed to ensuring the utmost care and professionalism. We invite you to read this brochure carefully, as it outlines various aspects of life in the hospital. The information you will come across there not only help you access available services more easily, but also contribute to a more comfortable stay—making you understand how your own conduct, too, can make everybody's work easier.
Upon admission, the child will be made to wear **an identification wristband**, which must be kept on throughout the hospital stay to prevent identification errors.

CAN PARENTS STAY IN THE WARD?

The main objective of the Paediatrics Department is to provide care without separating children from their families. The constant presence of a parent is thus essential for reassuring the child. If a parent needs to go away, he or she may be replaced by another adult family member, provided that the ward staff are notified timely. Please note that only one parent may be present during the night hours.

WHAT ARE THE VISITING HOURS?

Visitors and relatives may enter:

- On weekdays and holidays, from 14:30 to 16:00, one person at a time.

Friends and siblings are allowed in by prior arrangement with the staff.

WHAT MUST I BRING ALONG?

We recommend bringing only the items strictly necessary for your child's stay: nightclothes, pyjamas, towels, nappies, and essentials for daily hygiene. Remember to bring a small toy or an object which your child is fond of.
Do not leave valuables unattended.

WHAT ARE THE MEAL TIMES?

Meals are provided by the central kitchen.
Breakfast 7:30 – 8.00
Lunch 11:45
Afternoon snack 15:30
Dinner 18:45
If your child is unable to eat, the staff will take care to let you know.

ARE MEALS PROVIDED FOR PARENTS?

Upon admission to the ward, a diet best suited to the child's condition will be selected. In the following days, you will have the option to choose your own meal for lunch and dinner.
Mothers of children under one year of age and of patients with chronic conditions are entitled to a meal.
Other parents are entitled to a sandwich and a drink (water).

WHEN CAN I SPEAK WITH THE STAFF?

Information about the clinical status of the children under care will be communicated by the ward physicians during morning rounds. Furthermore, clarifications may be requested at any time from the doctors and nurses on duty, without the need for any specific formal procedure.

WHO CAN HELP ME KEEP UP WITH SCHOOL?

The teachers are available Monday to Friday, from 8:00 to 13:00.

CAN I PLAY?

Children can play and take part in recreational activities conducted by volunteer organisations. Every patient room is equipped with a television, and there is a dedicated area called "AbeoBolla" hosting a wide range of books and games.